9 FLEMENTS TO

Becoming Outcomes Driven

An outcomes driven organization is one that captures operational and outcome data and uses the data to drive decisions.





Clarity on Impact Strategy



Target Population Who we serve



Services + Approach What they experience



Outcomes

How they transform



Inclusive Measurement Plan



Key Performance Indicators Outputs and outcomes

Quality tools or practices to capture KPIs

Systems + Staff to capture, organize and analyze data



Data Use Plan + **Continuous Improvement**



Dashboards + Communications to share data

Systematic data reviews with end users of data



Leadership modeling data informed decision making

Data Practice Continuum

Anecdotes

Stories or examples of change

"Today I observed ..."

Outputs

Direct results of program or service's implementation

of people served; Attendance at workshops

Outcomes

Effects that stem from program or service engagement

of participants who report satisfaction

Impact

Changes or transformation as a result of services

of participants who report life changes due to engaging in program

By moving along the continuum you can have \dots

Data Driven Strategy:

Opportunities to continuously review data to drive decisions, actions, and plans

Strengthened Services:

Practices that can deepen accuracy, efficiency, equity, accountability

Want to learn how to build an outcomes driven data and evaluation practice at your organization?

Let's chat. Schedule a virtual coffee.





ResultsLab is a social enterprise that propels organizations to the next level of impact through quality design and effective use of data.

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